

# ULTRACARE SYSTEM

Products for cleaning, maintaining and protecting surfaces



**ULTRACARE, THE NEW SYSTEM DEVELOPED  
BY MAPEI FOR CLEANING, PROTECTING AND  
MAINTAINING SURFACES.**

**VERSATILITY, RELIABILITY, INNOVATION**

# ULTRACARE SYSTEM

Products for cleaning, maintaining and protecting surfaces



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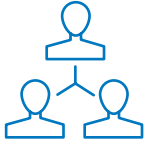
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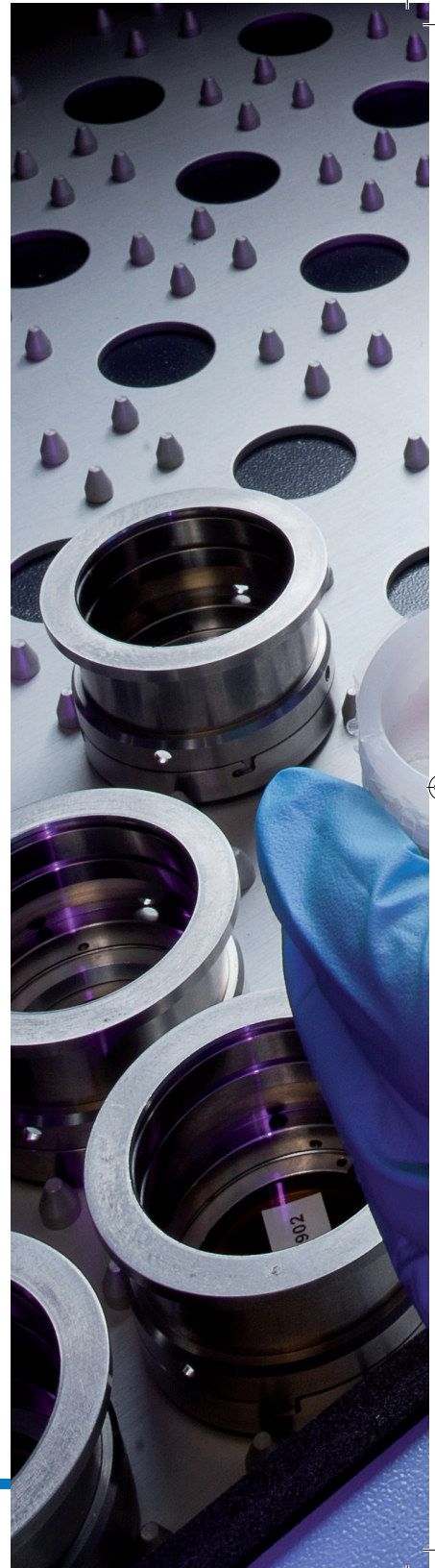
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## The Story of Mapei

Ours is a **great Italian story** which begins on the outskirts of Milan with Rodolfo Squinzi, the company's founder, who began producing Auxiliary Materials for the Building Industry (MAPEI in Italian stands for "Materiali Ausiliari Per l'Edilizia e l'Industria"). It was his idea to focus on a niche market of the sector, **adhesives for floor and wall coverings**, and was the first step on the road to success. In the 60's, as the Italian ceramics market exploded, **Mapei** was ready to seize the opportunity by offering a range of products that made the laying of ceramic tiles easier and safer by replacing traditional cementitious mortar. **Those years were crucial** for Mapei to understand the value of Research, which quickly became one of the main drivers behind the company's development. **Mapei** started **producing new types of adhesives, but also sealants, special mortars, waterproofing products and admixtures for concrete.**

Mapei started operating in 1937 with its founder Rodolfo Squinzi (the second from the right in the group photo) and 7 employees.





## Mapei: Research & Innovation

**Mapei** is now one of the world's leading manufacturers of chemical products for the building industry and has contributed to the construction of some of the most important architectural and infrastructural works worldwide.

The ability **to offer the best and most innovative solutions**, to help design and construct according to eco-sustainable principles, is a fundamental commitment for **Mapei**. This requires a sense of responsibility and the ability to make solid choices in order to supply designers, contractors, workers and clients with products which are safe, reliable, durable over the years and which have the lowest impact possible on the environment. **Mapei** makes a substantial **contribution to the concept of "green" building** by formulating products made from innovative, recycled and ultra-lightweight raw materials, specifically developed to reduce energy consumption and to have very low emission levels of volatile organic compounds.

**Research and Innovation** have always been the drivers behind **Mapei's** growth and **Mapei** has always channelled significant investments into Research and Development. The primary objective of **Mapei's** research is to provide users with **innovative** and, above all, **safe, sustainable and lasting solutions** to improve all aspects of site work, including the most complex and difficult ones. For **Mapei** it is not possible to stop innovating; it would mean stopping a growth process that is an integral part of our corporate vision.





# UltraCare System

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Mapei is pleased to introduce the **UltraCare system**. These products are already well established in the North American market. **UltraCare** provides **solutions for cleaning and installation** situations that we come across in construction every day. The new **UltraCare** product line, fully complements our historical **Mapei traditional lines**, from new installations in commercial or domestic environments, restoration of existing floors through to the need to **clean and maintain** healthy surfaces; the range offers a complete range of versatile, reliable and **innovative products**. Our wide experience and the quality of our products mean we will always be a trusted partner that can meet all the requirements of a constantly evolving market in terms of surface materials, textures and finishes. The **UltraCare** range offers the **perfect solution**.

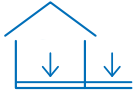
## ICON KEY



WHERE TO USE  
INDOOR, OUTDOOR, WALLS  
AND FLOORS



HIGH PERFORMANCE



WHERE TO USE  
INDOOR AND OUTDOOR  
FLOORS



MIX RATIO



WHERE TO USE  
INDOOR, FLOORS AND WALLS



READY TO USE



HIGH YIELD



FLOOR CLEANER



AVAILABLE IN SPRAY BOTTLE



WAITING TIME



SUITABLE FOR KITCHENS



BIODEGRADABILITY



SUITABLE FOR BATHROOMS



COMPATIBLE WITH ROTATING  
CLEANING MACHINE



QUICK AND SIMPLE  
APPLICATION



COMPATIBLE WITH WET VAC



SUITABLE FOR CONTACT WITH  
FOOD SURFACES



UV STABLE



FLEECE APPLICATOR

# UltraCare Multicleaner

**DESCRIPTION** A concentrated neutral cleaner suitable for the everyday cleaning of both treated and untreated surfaces.

When used in different dilutions it is suitable for gently cleaning surfaces such as porcelain and ceramic tiles, stone and concrete, in an efficient and delicate way. For acid sensitive products, such as polished natural stone, it is also the solution for removing cementitious residues after grouting.

## MAIN FEATURES



## KEY POINTS

- Highly concentrated (to be diluted)
- Dries without streaks
- Suitable for treated and untreated surfaces

## YIELD

Up to 1500m<sup>2</sup> (with a dilution 1:200)

## PACKAGING

1l and 5l



# UltraCare Multicleaner Spray

**DESCRIPTION** A ready to use cleaning spray that makes cleaning quick and easy.

Suitable for use on many surfaces, it is designed to safely clean surfaces that have been treated with a protective product. Just spray and wipe clean without compromising the protective treatment. It is truly multi-purpose as it can be used on many areas of the home and workplace.

## MAIN FEATURES



## KEY POINTS

- Easy ready to use cleaning product
- Perfect for glass, mirrors and mosaics
- Dries without leaving streaks

## YIELD

Depending on level of dirt and type of surface

## PACKAGING

750ml





# UltraCare HD Cleaner

**DESCRIPTION** An effective alkaline cleaner that will remove stubborn organic dirt and grease from many surfaces to deep clean and prepare surfaces for restoration or re-treatment.

Dilution can be altered depending on the task being undertaken.

## MAIN FEATURES



## KEY POINTS

- Highly effective degreaser
- Highly efficient deep cleaner for extra-ordinary maintenance
- Perfect to clean surfaces for tile-on-tile installations
- Can be used to remove water based metalized waxes

## YIELD

Over 200 m<sup>2</sup> depending on dilution, level of dirt and type of surface

## PACKAGING

1l and 5l



# UltraCare Keranet

**DESCRIPTION** A concentrated acid cleaner suitable for use on porcelain, ceramic and all acid resistant surfaces. It is very effective at removing cementitious residues that may remain on the surface after grouting.

It is a buffered acid solution that does not emit fumes making it safe for both the applicator and the environment.

## MAIN FEATURES



## KEY POINTS

- Highly effective at removing cementitious grout residues and installation dirt
- Dilution with water can be altered according to the level of contamination to be removed (approximately 1:5 – 1:10 – 1 part of ULTRACARE KERANET with 5, 10 parts of water)
- Suitable for use on all acid resistant material
- Suitable for wet vac use

## YIELD

Depending on dilution, level of dirt and type of surface

## PACKAGING

1l and 5l



# UltraCare Keranet Easy

**DESCRIPTION** A ready to use acid based cleaner suitable for use very soon after grouting with cementitious grout.

It is suitable for use on porcelain, ceramic and all acid resistant surfaces, it makes removal of any grout residues at the point of grouting quick and easy. Simply spray onto the surface once the grout has started to cure, usually around 30 minutes after grouting.

## MAIN FEATURES



## KEY POINTS

- Perfect when installing large format tiles to avoid picture framing
- Can be used on the back side of tiles to remove any contamination
- Can also be used the day after grouting to remove any light traces of remaining cementitious residues

## YIELD

Depending on level of residues/dirt and type of surface

**PACKAGING**  
750ml



# UltraCare Acid Cleaner

**DESCRIPTION** A concentrated acid cleaner that is suitable for use on porcelain, ceramic and all acid resistant surfaces.

Perfect for removing cementitious grout residue that may be left behind after grouting. It can be used in different dilutions and as it also contains a detergent this is a truly multi-purpose cleaner.

## MAIN FEATURES



## KEY POINTS

- Highly effective at removing cementitious grout residues from porcelain, ceramic and acid resistant surfaces
- Does not emit fumes
- Removes lime-scale, rust and efflorescence
- Dilute 1:5 - 1:10
- Suitable for wet vac use

## YIELD

Depending on dilution, level of dirt and type of surface

**PACKAGING**  
1l and 5l



# UltraCare Kerapoxy Cleaner

**DESCRIPTION** A ready to use product that easily removes any remaining epoxy residues after grouting.

It is suitable for use on ceramic and glass including mosaics.

## MAIN FEATURES



## KEY POINTS

- Ideal for cleaning at point of installation
- Suitable for porcelain, ceramics and glass mosaics
- Quick and easy application

## YEILD

Depending on level of residues/dirt and type of surface

## PACKAGING

750ml and 5l



# UltraCare Epoxy Off Gel

**DESCRIPTION** A very effective high viscosity solution that makes the removal of any epoxy residues a simple process.

Particularly good when working on vertical surfaces as the gel stays in contact with the surface and softens the residues.

## MAIN FEATURES



## KEY POINTS

- Quick and easy application
- Suitable for use on ceramic and glass including mosaics
- Its gel formulation ensures the product remains in contact with the epoxy residues

## YEILD

Depending on level of residues/dirt and type of surface

## PACKAGING

1l



# Selection chart

		UltraCare Multicleaner*	UltraCare HD Cleaner*	UltraCare Multicleaner Spray	UltraCare Keranet*
SUBSTRATE (internal and external)	Porcelain (all finishes)	✔	✔	✔	✔
	Ceramic	✔	✔	✔	✔
	Craquele	✔		✔	
	Glass Mosaics	✔	✔	✔	✔
	Quarry	✔	✔	✔	✔
	Glazed Quarry	✔	✔	✔	✔
	Cementitious Grout	✔	✔	✔	✔
	Epoxy Grout	✔	✔	✔	✔
	Honed/Tumbled Marble, Travertine and Limestone	✔	✔	✔	✔
	Polished Marble, Travertine and Limestone	✔		✔	
	Terracotta	✔	✔	✔	✔
	Sandstone	✔	✔	✔	✔
	Slate	✔	✔	✔	✔
	Agglomerate (resin based)†	✔	✔	✔	
	Agglomerates (cement based)	✔	✔	✔	
	Polished Terrazzo	✔	✔	✔	
	Unpolished Terrazzo	✔	✔	✔	
	Polished Granite	✔		✔	
	Unpolished Granite	✔	✔	✔	✔
	Encaustic	✔	✔	✔	
Polished Concrete	✔		✔		

Considering the large variety of available materials, please make a preliminary test in an inconspicuous area in case of any doubts. This advice is based upon our best knowledge however please always follow the recommendations of the tile producer. If in any doubt please refer to Mapei Technical Services or undertake a preliminary test.

For any substrates not included in the Selection Chart, please contact Mapei Technical Services

\*UltraCare Keranet, UltraCare Keranet Crystals, UltraCare Acid Cleaner, Ultracare HD Cleaner and UltraCare Multicleaner are concentrated products to be diluted before use. Please refer to the specific technical data sheets or contact our Technical Services for more information about the correct dilution and use.

† Only suitable for internal use - due to its coefficient of thermal expansion



# UltraCare Intensifier W

**DESCRIPTION** Water-based impregnator with high penetration capacity and protection and enhancing effect

Enhances the colour of unpolished natural stone with high to medium porosity. Also suitable for terrazzo and agglomerates

## MAIN FEATURES



## KEY POINTS

- Enhances the colour of natural stone with medium-high absorbency.
- Ready to use: interior and exterior/UV stable.
- Suitable for application on slightly damp surfaces.

## YIELD

Up to 30 m<sup>2</sup> (one coat) depending on absorbency and surface finish

## PACKAGING

1l



# UltraCare Intensifier S

**DESCRIPTION** High performing solvent-based impregnator, for a colour enhancing and protective effect.

It is an innovative, solvent-based formulation used to preserve and enhance the colour of natural stone with low absorbency and for polished terrazzo and cement based agglomerates. Its particular solvent-based formulation helps it to absorb into the material, even those which are particularly compact or have a polished finish.

## MAIN FEATURES



## KEY POINTS

- Enhances the colour of natural stone (including stone with a polished finish).
- Suitable for polished terrazzo and agglomerates (cement based) and polished natural stone
- The product is ready to use.
- Suitable for application on walls and floors, both in interior and exterior.

## YIELD

Up to 50 m<sup>2</sup> (one coat) depending on absorbency and surface finish

## PACKAGING

1l



# UltraCare Stain Protector S

**DESCRIPTION** Solvent-based impregnator for stain-resistant protection with a natural effect.

The product reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. The product can be used for stain-resistant treatment on natural stone with low absorbency as well as terrazzo and agglomerates.

**MAIN FEATURES**



**KEY POINTS**

- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- It does not create a film on the surface and does not affect the original colour and breathability of the material. UV stable.
- Dries quickly, easy to apply.

**YIELD**

Up to 30 m<sup>2</sup> (one coat) depending on absorbency and surface finish

**PACKAGING**

1l

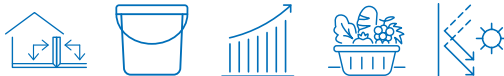


# UltraCare Stain Protector W

**DESCRIPTION** Water-based impregnator providing stain-resistant protection with a natural effect. Suitable for unpolished surfaces.

The product reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. It is suitable for use on food contact surfaces and can be applied for stain-resistant treatment on terracotta, bricks, natural stone, marble, unpolished terrazzo and agglomerates. Suitable for both interior and exterior application.

**MAIN FEATURES**



**KEY POINTS**

- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- Suitable for interior and exterior use, including on slightly damp surfaces.
- Dries quickly, easy to apply.

**YIELD**

Up to 10-20 m<sup>2</sup> (one coat) depending on absorbency and surface finish

**PACKAGING**

1l



# UltraCare Grout Release

**DESCRIPTION** Water-based product for the pre-grouting protection of porous surfaces.

This product works as a stain-resistant protector suitable for use on polished porcelain tiles to prevent grout ingress/staining and for other porous natural stone materials. It can also be used as a pre-grouting treatment (with cementitious grouts) when installing heavily textured/anti-slip porcelain to make the cleaning after installation easier.

**MAIN FEATURES**



**KEY POINTS**

- Suitable when using cementitious grouts.
- Ready to use, easy to apply.
- Reduces the risk of halos or "picture-framing" effect.
- Particularly suitable for grouting large format tiles.
- Ideal for porcelain, polished porcelain tiles, terracotta, natural and engineered stone.

**YIELD**

Up to 40 m<sup>2</sup> (one coat) depending on absorbency and surface finish

**PACKAGING**

1l



# UltraCare Grout Protector

**DESCRIPTION** Water-based product for the protection of cementitious grouts.

Provides breathable stain-resistant protection to grouted surfaces and it is periodically renewable (according to use and exposure). Suitable for application onto cementitious grout. Treated surfaces are suitable for food contact.

**MAIN FEATURES**



**KEY POINTS**

- Does not alter the appearance of surfaces, does not create film.
- Dries quickly.
- Provides durable protection from staining and is periodically renewable.
- UV stable.

**YIELD**

Up to 40 m<sup>2</sup> (one coat) depending on absorbency and surface finish

**PACKAGING**

750ml





# UltraCare Stain Protector W Plus

**DESCRIPTION** Water-based impregnator providing stain-resistant protection. Suitable for all natural stone and polished porcelain.

It reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. Suitable for all finishes of natural stone, polished porcelain, terracotta, bricks, terrazzo and agglomerates.

## MAIN FEATURES



## KEY POINTS

- Provides protection from water and oils without affecting the aesthetic finish of surfaces, including polished porcelain and natural stone.
- Does not form a film on the surface, does not alter its colour or its breath-ability. UV stable.
- Suitable for application on food contact areas. Interior and exterior application
- It can be applied on slightly damp surfaces

## YIELD

Up to 40 m<sup>2</sup> (one coat) depending on absorbency and surface finish

## PACKAGING

1l
































# Selection chart

		UltraCare Intensifier W	UltraCare Intensifier S	UltraCare Grout Protector	UltraCare Grout Release
SUBSTRATE (internal and external)	Porcelain (textured)				
	Porcelain (polished)				
	Ceramic				
	Craquele				
	Glass Mosaics				
	Quarry				
	Glazed Quarry				
	Cementitious Grout				
	Honed/Tumbled Marble, Travertine and Limestone				
	Polished Marble, Travertine and Limestone				
	Terracotta				
	Sandstone				
	Slate				
	Agglomerate (resin based) <sup>†</sup>				
	Agglomerates (cement based)				
	Polished Terrazzo				
	Unpolished Terrazzo				
	Polished Granite				
	Unpolished Granite				
	Encaustic				

Compatible

Refer to Mapei Technical Services for advice

UltraCare Stain Protector W Plus	UltraCare Stain Protector S	UltraCare Stain Protector W
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		

# UltraCare Fuga Fresca Grout Refresh

**DESCRIPTION** Polymeric paint to refresh the colour of cementitious grouts.

For use on cementitious grout joints. It can be used to eliminate irregularities in the colour of grout-joints or to refresh the colour. Also reduces the water absorption of the grout joint, thanks to its special characteristics.

## MAIN FEATURES



## KEY POINTS

- Quick and easy application: shake well before use.
- Excellent covering effect.
- Protects joints and makes routine cleaning easier.
- Available in 40 colours from the MAPEI coloured grouts range.
- Interior use only.

## YIELD

Varies depending on the substrate

## PACKAGING

160g (1kg drum for 10 selected colours)









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